



## Terms and Conditions & Release of Liability Waiver

Revision Date: April 1, 2024

In consideration of being permitted to have my animal(s) attend Daycare or to be Boarded at 2228733 Alberta Ltd o/a Little Paws Inn (Referred to as "LPI" or "Little Paws Inn" hereafter) I hereby agree to the following provisions:

### TERMS AND CONDITIONS:

1. Little Paws Inn reserves the right to decline or accept any dog into the facility at any time and for any reason.
2. LPI reserves the right to change, alter or update the Terms and Conditions at any time. By utilizing the services provided by LPI, you agree to the terms and conditions outlined herein. Notification of changes will be provided to owners via updates to our main page on our website [www.littlepawsinn.ca](http://www.littlepawsinn.ca).
3. Dogs must be dropped off prior to 11:00 am. Half days are 5 hours or less. DAYCARE BOOKINGS ARE ENCOURAGED in order to ensure a safe staff to dog ratio in accordance to our code of practice. OVERNIGHT BOARDING BOOKINGS ARE MANDATORY with a minimum of 24 hours notice. A Valid Credit Card will be required at time of booking an Overnight stay.
4. Puppies are welcome after the age of 4 months and if they have received their second round of vaccinations. Puppies 7 months or older must be spayed or neutered.
5. All dogs must be vaccinated and proof of vaccination may be required at time of registration. Vaccines must include Rabies, DHPP and Bordetella (Kennel Cough). Flea, Tick and Lice treatments are strongly recommended. Dogs not vaccinated for medical reasons must be accompanied by a veterinarian letter of exemption and may be rejected at LPI's discretion.
6. Clients must supply LPI with updated vaccinations before first service can be provided or if vaccination status changes.
7. If a dog requires medication to be administered, the owner must supply the medication with clear directions of use. Little Paws Inn does not administer Medication via injections. Little Paws Inn will not be responsible for any adverse reactions to medication provided by the owner. If medical attention is required by an adverse reaction due to the medication supplied by the owner, all medical bills will be the responsibility of the owner.
8. Dogs cannot attend daycare with any contagious condition. Example: Kennel Cough, pink eye, insect infestation such as Fleas, Ticks or Lice. If the dog does show signs of a contagious condition, it will be removed from the social environment at the owners expense. LPI may seek compensation for facility disinfection due to negligence of pet owners.
9. Should your dog require veterinarian attention for any reason, Little Paws Inn reserves the right to use the veterinarian of their choice. When reasonably practicable, contact will be made with owner or emergency contact. Any cost incurred due to medical attention will be at the owner's expense.
10. Refunds are at the discretion of Management and will be assessed on an individual basis. If your dog is no longer able to attend daycare, packages that were purchased can be transferred to another dog at a charge of 20% of the remaining days, providing the transferee meets all daycare requirements. Approved refunds may incur a 20% administration fee.
11. Dogs will only be released to the guardian or to any of the pre-authorized names listed on the Registration form that was completed by the guardian prior to the first visit.
12. 24 hour cancellation notification is required. Phone: 780-757-2971, email: [info@littlepawsinn.ca](mailto:info@littlepawsinn.ca). Should no cancellation notice be provided then a \$25.00 charge will be charged to CC placed on file.
13. Payments can be made by cash, debit, VISA, MasterCard, or e-transfer sent to [info@littlepawsinn.ca](mailto:info@littlepawsinn.ca). LPI does not accept personal cheques.
14. All photographs and video taken of animals attending our facility will remain the property of Little Paws Inn and will be used at the discretion of management. The photographs/videos may be used for such purposes as Website, Facebook, Twitter, Instagram and possibly advertising purposes. Should you not be agreeable, please advise management.

Initial: \_\_\_\_\_



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### RELEASE OF LIABILITY WAIVER:

1. I acknowledge that:
  - a. In admitting my animal(s) to LPI facility and allowing my animals to use the facility and services provided by LPI, LPI is relying solely on my representations that my animal(s) is in good health and has not harmed or shown aggressive behavior towards any person, animal or object.
  - b. LPI is a cage free environment and I accept that there are inherent risks associated with such an environment, including but not limited to:
    - i. Transfer of illness including but not limited to kennel cough, pink eye, contracting Fleas, Ticks or Lice; Injuries such as broken nails, abrasions, cuts, dog bites and Behavioral problems.
  - c. Although LPI carefully screens all applicants, occasionally it is discovered that this is not an appropriate environment for every animal. LPI retains the discretion to temporarily or permanently remove my animal(s) from the daycare at any time. I also agree that at anytime my pet's demeanour towards daycare or boarding activities can change and if my pet shows signs of aggression towards any person, animal or object, LPI reserves the right to temporarily or permanently remove my pet from the facility at my expense.
  
2. I agree that:
  - a. I acknowledge full responsibility for any loss, damage, or harm caused by my animal(s) while attending services at LPI. This includes situations where my pet(s) may cause injury or damage to another pet, human or the facility. In the event that I or my designated emergency contact cannot be reached, or if contacting me is not feasible during an emergency, LPI, its employees, agents, and representatives are authorized to take immediate action.
  - b. I accept responsibility for all expenses related to the above clause 2(a), including but not limited to medical bills, veterinary expenses, and damages. I will provide my credit card details to LPI or the veterinary clinic for payment purposes upon request, authorizing the use of my credit card for such charges.
  - c. I will adhere to the rules outlined in the Little Paws Inn's "Terms & Conditions and Release of Liability Waiver", consenting to all terms, conditions, and provisions contained therein.
  
3. I hereby release LPI, its Directors, Officers, employees, assistants, and agents from any liability, claims, losses, actions, or damages that I or my dog(s) may experience, including but not limited to injury, sickness, damage, or death resulting from participation in daycare, overnight boarding, or grooming services at an LPI facility. Furthermore, I indemnify LPI from any and all claims, losses, actions, or damages of any kind arising directly or indirectly from my animal(s) presence at an LPI facility, participation in activities, or use of services, including legal claims and medical expenses.

I certify that I have read and understand the above Terms and Conditions outlined on page 1 of this agreement. As well I certify I have read and understand the above Release of Liability Waiver. By my signature below, I agree to their entirety.

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_